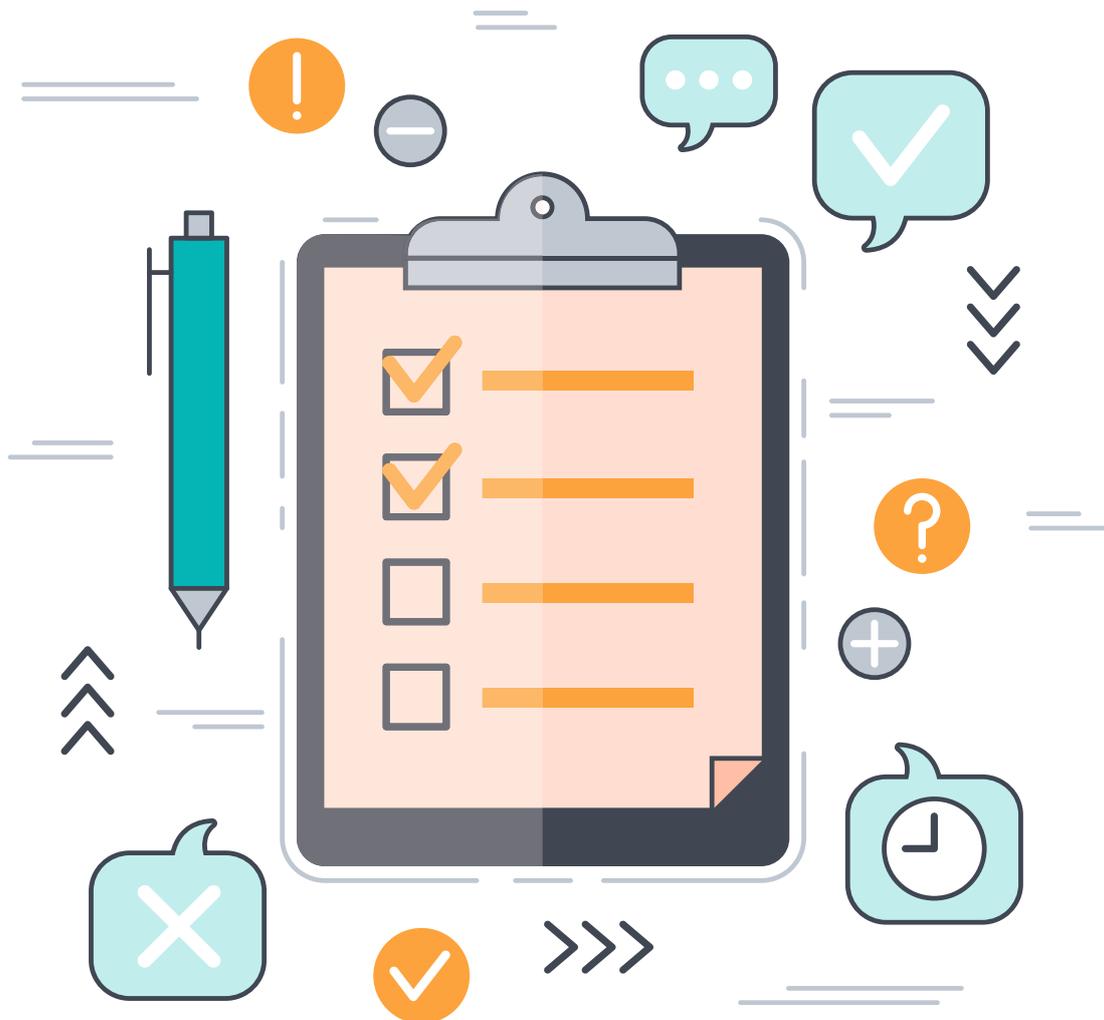


# Abstrakt



## Client Satisfaction Survey

2017 Results

Q. What words would you use to describe Abstrakt?



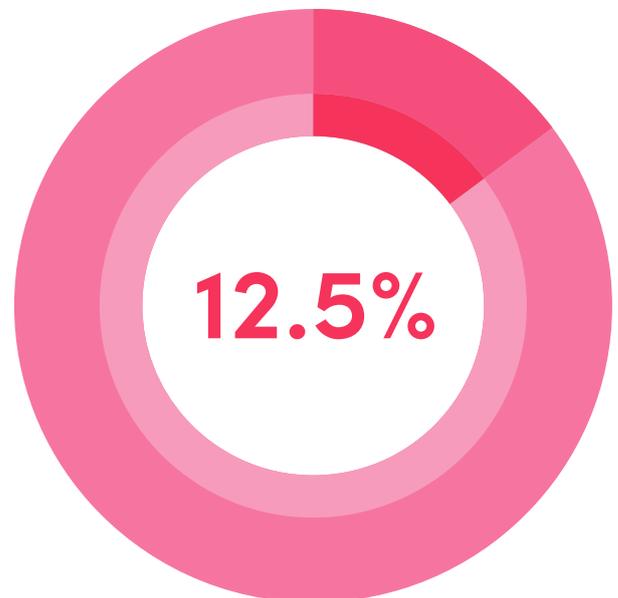
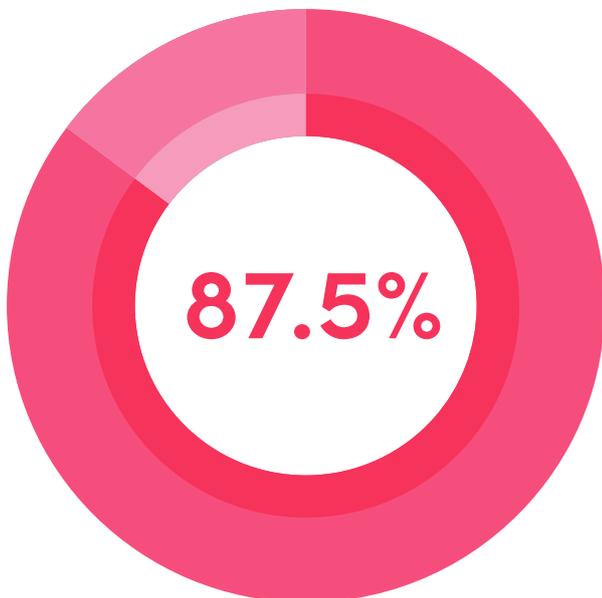
Innovative Creative Quality  
**Reliable** Expert  
Friendly Professional  
Helpful Proactive



Q. Overall, how well does Abstrakt meet your company's needs?

VERY WELL

WELL



Q. In your own words, what do you think Abstrakt do particularly well?



“Everything they have done for us so far has been brilliant.”



“Being creative and suggesting new ideas.”



“I think their web dev is exceptional.”



“Clear points of contact. Flexible to meet budget constraints.”



“Communication is fantastic, nothing is too much trouble and as an agency partnership, we feel like Abstrakt are an extension to our team.”



“Always true to their word.”

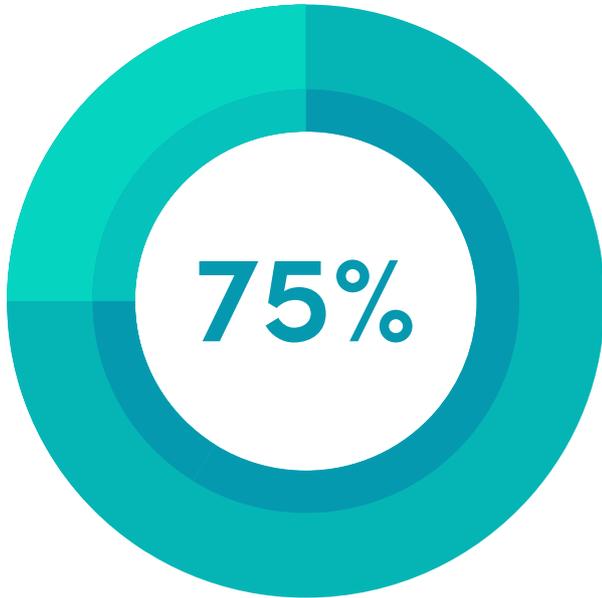


“Very professional and approachable. Loved how they were willing to help me as independent with information and services. Not only did they excel in the task, they made my project feel very important to them.”

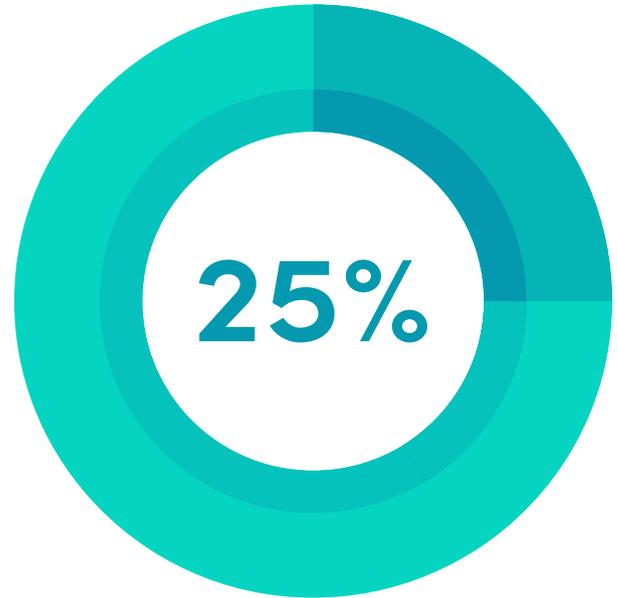


**Q.** How would you rate the quality of the work that Abstrakt produces?

EXCELLENT



GREAT

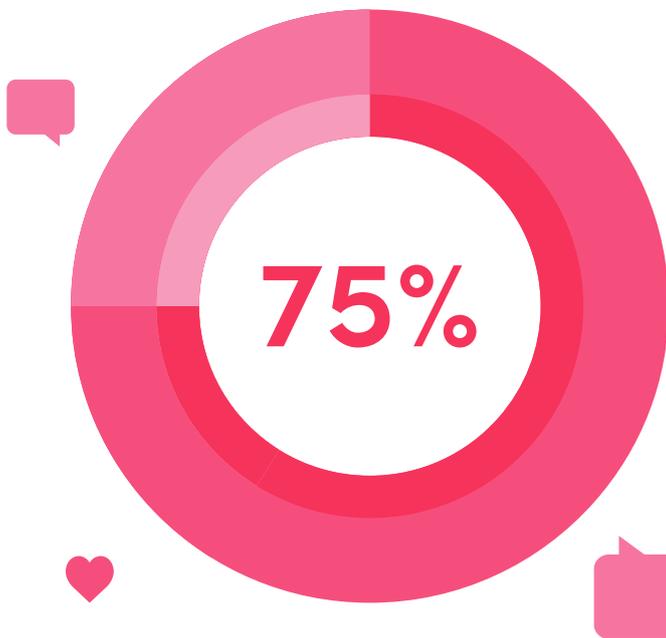


**Q.** How would you rate the team in the following areas?

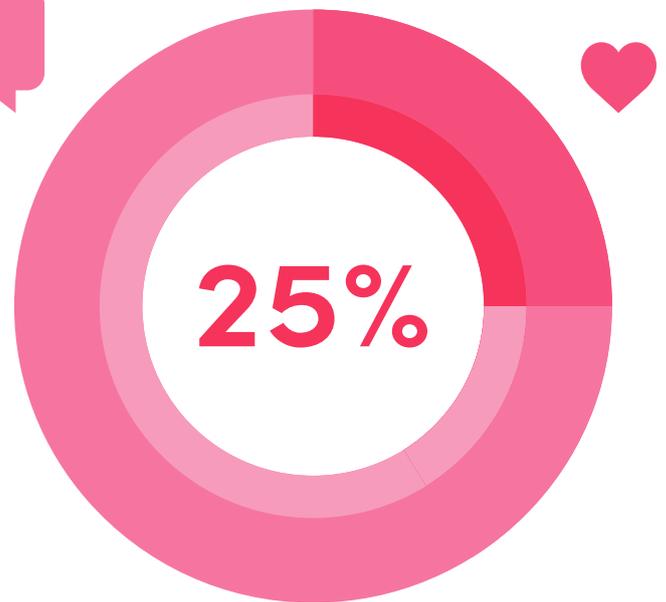
	Excellent	Great	Good
Enthusiasm	100%		
Courtesy	87.5%	12.5%	
Expertise	75%	25%	
Understanding	75%	25%	
Promptness	62.5%	37.5%	
Creativity	62.5%	25%	12.5%

Q. How responsive are Abstrakt to your questions and concerns?

EXTREMELY RESPONSIVE



VERY RESPONSIVE



Q. How likely are you to work with us again?

VERY LIKELY



LIKELY



Q. In your own words, how would you rate your overall experience working with Abstrakt?



“Really enjoyable, they brought a dynamic, fresh approach that we needed.”



“Early indications suggest a long-term partnership.”



“It’s been great, I have worked in a number of agency to agency scenarios, and this has been a smooth and easy process.”



“I have no issues or concerns with Lauren and her team at Abstrakt. Working alongside Abstrakt on the Zouch project was made easy.”

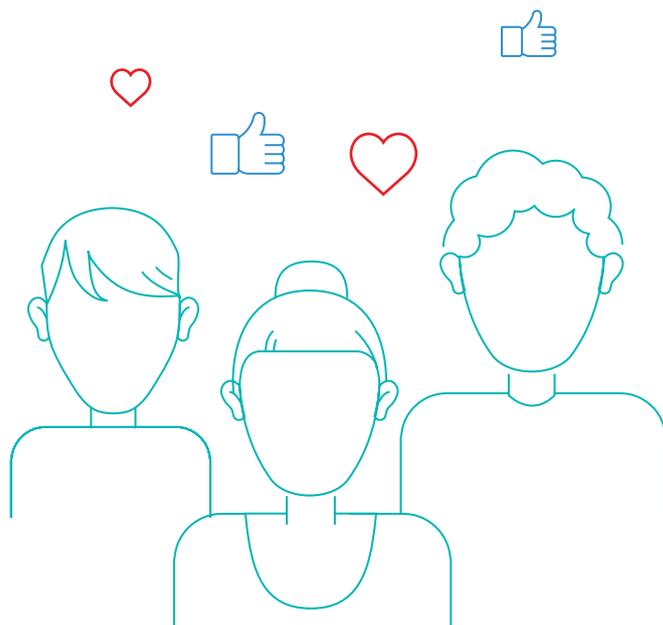


“Awesome service from awesome creators.”



Q. How likely is it that you would recommend Abstrakt to a friend or colleague?

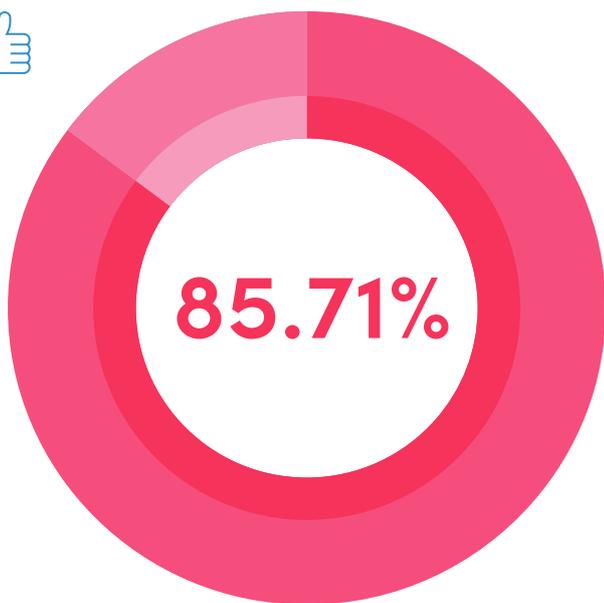
VERY LIKELY  
**87.5%**



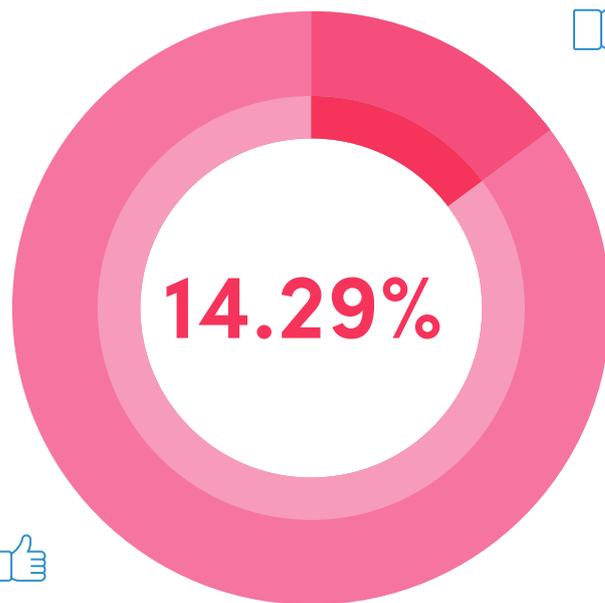
LIKELY  
**12.5%**

Q. Overall, how would you rate your satisfaction with the way Abstrakt is performing?

VERY SATISFIED



SATISFIED



Q.

Is there anything else Abstrakt could be doing to make your experience better?

Not at the moment!

100%

## Next steps

If you're not just looking to be another logo on an agency portfolio and want to matter, want to experience an agency that genuinely cares about your brand and your projects as much as you do, then get in touch with us.

### Email us

[studio@weareabstrakt.com](mailto:studio@weareabstrakt.com)

### Call us

+44 (0)115 870 0511

Or you can contact us through our website [weareabstrakt.com/contact](https://weareabstrakt.com/contact)